

FINANCIAL POLICY AND PAYMENT OPTIONS

Valley Radiologists, an affiliate of Southwest Diagnostic Imaging, is dedicated to providing you with the best possible care and service. We are pleased to be an active member of your healthcare team. We will bill your insurance carrier(s) according to the information given by you at registration. If for some reason you are in doubt about your insurance, please notify the front desk and we will verify for you. It is a good idea to carry your insurance card(s) and photo ID with you. If your account remains unpaid after 60 days, please contact your insurance carrier for payment status. Ultimately, it is your responsibility to pay for your services.

PAYMENT OPTIONS

Patient financial responsibilities, including co-pays and deductibles, are due at time of service. Any balance due after your claim is processed is your responsibility. When making a payment you have the following options:

Cash • Personal Check • Money Order
MasterCard • Visa • American Express • Discover

PAYMENT PLANS

Account balances must be paid in full within 30 days of receipt of balance due statement. To assist in resolving your account balance, monthly payment plans are available for balances greater than \$100. Payment plans generally consist of 3 equal monthly payments. Please ask for the Patient Services Department to assist in applying for a payment schedule.

PAYMENT PHILOSOPHY

We are sensitive to the financial needs of each of our patients. We participate in most HMOs, PPOs, and other insurance plans including Medicare and AHCCCS. Our billing service is available to work with you on an individual basis to resolve your account. We appreciate the opportunity to care for you and your family!

Southwest Diagnostic Imaging Contracted Health Plans:

Accountable Health Plan	AHCCCS**:
AETNA	AHCCCS FFS
Arizona Foundation for Medical Care	American Indian Services
Banner Health	APIPA
BCBS of Arizona	Evercare (AHCCCS Long Term Care Services)
Beech Street	Maricopa Health Plan
CIGNA	Mercy Care
<i>(excludes GreatWest and GWH)</i>	
Coventry Health Care	
First Health	
Galaxy	
Healthcare Connect	
Health Management Network (AMN/RAN)	
Health Net	
Humana	
Lifewise of Arizona	
Medicare	
Medicare Open Plan PFFS (Private Fee for Service)	
Multiplan ***	
Pacificare	
PPONEXT	
Private Healthcare Systems***	
QTC Medical Group	
Railroad Medicare	
Three Rivers Network	
Tricare / Triwest	
United Healthcare	
University Physicians Healthcare Group	
USA Managed Care	

***excludes Phoenix Health Plan and Abrazo Medicare Advantage; Care 1st Healthcare Group, Onecare, and Care 1st of AZ; Bridgeway; Scan Health; University Family Care and University Physicians Care Advantage; Health Choice and Health Choice Generations*

**** A network logo on a card doesn't guarantee we are contracted with that particular plan. Please ask for assistance verifying your plan if you are not certain.*

To confirm participation status with your health plan, please make sure you request Southwest Diagnostic Imaging If You Have... You Are Responsible For...

Contracted Insurance:	Calling your insurance to verify benefits and financial responsibility. If the services you receive are covered by your plan, all applicable copays and deductibles are requested at time of visit. If the services are not covered by your plan, payment in full is expected at time of visit.
Other Insurance:	Payment in full at time of visit unless other payment arrangements have been made. Call your insurance company ahead of time to determine out-of-network benefits, copays, deductibles and non-covered services.
Self "Cash" Pay:	No insurance or want to pay cash; discounted rates are available. Please call for a quote. Payment is made at time of visit unless other arrangements are approved. <i>No insurance claim will</i>
"On-the-Job" Injury:	Inform the front desk of the date of injury, case or claim #, your Worker's Compensation Insurance carrier, adjuster's name and telephone number.
3rd Party Liability:	Motor Vehicle Accidents and other personal injury claims will be treated as "other insurance".